

Frequently Asked Questions

Getting There:

Q: Where does the ride start?

A: 1 City Hall Plaza, Boston, 02108. Closest bike-accessible T stops are Charles St. (Red), Haymarket (Green and Orange) and State Street (Blue). Bikes are allowed on Sundays on all MBTA commuter rail and subway lines except green and silver. Some MBTA buses are now equipped with bike racks. Visit www.mbta.com for info.

Q: Where do we go when we arrive at City Hall Plaza?

A: Riders with numbers go to the start line. Riders without numbers go to registration. Volunteers go to Wheelworks volunteer check-in. Boston Public Schools (BPS) riders with numbers go to the BDBF booth. All other riders must go to registration.

Q: What if I forgot my rider number or parking coupon?

A: For a replacement number, go to registration. For a replacement parking coupon, go to the info booth.

Q: Where can I park?

A: Everyone receives a coupon for \$3 parking at the Government Center Garage. Coupon is good between 6 AM and 3 PM. See attached coupon for directions and info. If you carry your bicycles on top of your car, you must remove them before entering the garage. There will be a designated area to do so.

Riding the Ride:

Q: What kind of bike should I bring?

A: Mountain or hybrid bikes are preferable. There are rough paths and a one quarter mile section of dirt and gravel. Road bikes work as well.

Q: Will there be cars on the roads?

A: Storrow Drive will be closed. All other roads are open to traffic. Please follow all rules of the road: Stay to the right of the road. Pass other riders only on the left. Stop at all stop signs and red lights, unless directed by a police officer. Signal for turns. Communicate with other riders. Ride defensively.

Q: Once I start the ride, can I switch from the longer ride to the shorter ride?

A: Yes, anyone can switch at any time. The routes will be clearly marked.

Q: What if I get a flat tire or have problems with my bike?

A: Tech support is available at all four rest stops and on the Plaza. Ride Marshals can also provide tech support.

Q: What if I get tired and can't finish the ride or I get hurt?

A: If you absolutely cannot finish, flag down a volunteer to coordinate transportation. Marshals will find you.

Q: Are food and water provided?

A: Water and snacks are available at all four rest stops and the finish. Lunch may also be purchased from Redbones after the ride.

Q: What if I get lost?

A: Use your route map. In an absolute emergency, please call 617-429-8440.

Q: What if I get separated from the friends/family I was riding with?

A: Flag down any volunteer and they can communicate to headquarters. The info booth on City Hall Plaza is the main meeting place.

Goodies & lunch:

Q: What do I get for free?

A: All riders get a goody bag after the ride. Riders who raise \$250 get a free T-shirt and lunch – just show your number at the merchandise and Redbones lunch booths.

Q: How much are T-shirts and jerseys?

A: T-shirts are \$15, jerseys are \$45 and 2006 T-shirts are \$10. Riders who pre-ordered by September 13 should receive their apparel in the mail. Merchandise can be picked up or purchased after the ride in the Hospitality area.

Q: Can I get a goody bag or T shirt before the ride?

A: Goody bags, t-shirts, jerseys and snacks are available after the ride at the Hospitality area.